

Core Competencies for the Faculty Community Service Role

If I needed to provide evidence¹, I would be able to rate my skill level as:	Low²	OK³	Expert⁴
1. Connection to the university’s “community”			
1.1. Clear understanding of the university mission, strategic objectives and associated values			
1.2. Understanding of university position in the community, locally and nationally			
1.3. Awareness of the local community – geographical, socio-economic, cultural			
1.4. Awareness of the national community related to academic expertise			
1.5. Connections to local and virtual professional community			
2. Awareness of service options for faculty			
2.1. Community volunteerism			
2.2. Community-focused research			
2.3. Pro bono (free) professional service			
2.4. Consulting service (for a fee)			
2.5. Advisory committee membership			
2.6. Community-based projects			
3. Ability to develop service options for students			
3.1. Service learning			
3.2. Work placement and field experience			
3.3. Research assistance			
3.4. Community-based projects			
3.5. University mission-based projects			
4. Education and community service			
4.1. Education values associated with community service			
4.2. Intended learning objectives and competencies			
4.3. Tracking learning and impact			
5. Working with community			
5.1. University ethical requirements			
5.2. Community needs analysis			
5.3. Problem-solving			
5.4. Intercultural relations			
5.5. Volunteer management			
5.6. Effective partnerships			
5.7. Project management			
5.8. Media relations			
6. Community service evaluation			
6.1. Critical success factors			
6.2. Evaluation of quality			
6.3. Impact analysis			
6.4. ROI analysis			
6.5. Creating digital evidence			
7. Personal commitment to Community Service			
7.1. Identifying opportunities			
7.2. Identifying personal strengths and expertise to share			
7.3. Tracking community service involvement			

¹ Ask yourself: “How have I demonstrated this competency in the past?”

² I need to work on this.

³ I feel confident but I can always learn more.

⁴ I could teach others about this. I’ll volunteer with the Skills Development Department.